

FACT SHEET

Creating a Safe Space



Let's keep Peke Waihangā a safe and respectful space for everyone

At Peke Waihangā, we want everyone to feel welcome, safe, and respected – that includes patients, staff, visitors, and whānau.

This sheet explains how we can all help make sure everyone is treated kindly and fairly.

Why respectful behaviour matters

Everyone has the right to feel safe and be treated with kindness and dignity. We do not allow any kinds of violence, threats, or bullying in our centres.



This helps keep our staff and the people we care for safe.

What's not okay

These kinds of behaviours are not allowed at Peke Waihangā:

- Yelling or acting angry
- Swearing or saying rude things

- Hurting people or touching them without permission
- Saying mean things about someone's race, gender or body
- Not listening to staff or stopping others from getting care
- Following or repeatedly contacting staff or others
- Breaking property or belongings on purpose
- Bringing weapons or wearing gang clothes

If someone acts in a way that is not okay

- Staff will report it to a manager
- Police may be called
- The person may be asked to leave
- We may need to change how they get care

How you can help

- Be kind and calm when speaking
- Listen to what staff say
- Treat others with respect
- Tell a staff member if you feel unsafe or see something worrying

Thank you

Thank you for helping to make Peke Waihangā a safe, respectful place for everyone. If you have any questions, please talk to one of our staff.



For more helpful resources, please visit our website: www.pw.co.nz/resources

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Learn more about Peke Waihangā

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💻 www.orthoticservice.co.nz

💻 www.peersupport.nz

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Peke Waihangā Artificial Limb Service

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